

FAQ's - STUDENT

Where do I go on my first day?

On the first day you will come into school via the front door. You will be met by your tutor who will spend the morning with you going through your timetable and ensuring you know where everything is around the school.

What time do I need to be in school? What do I do if I am late?

You need to be at school in time for registration and tutor time at 8.40am. If you arrive between 8.40am and 9.00am you enter the normal way by the gate at the back of the school. If you are late and you come in after 9.00am you must enter by the Student Services door to the left of reception. You must go into Student Services to be registered.

What do I need to bring to school every day?

*All students **must** be in the correct uniform, have a complete pencil case and their PE kit if required. They will also require a school bag to bring their school books and equipment to and from school.*

How will I find my way around or know where to go for each lesson?

You will be given a timetable which will show each lesson and which room the lesson is in. There will be a map of the school which you will get from your tutor on the first day. If all else fails ask another student or staff member – we know it will take time to find your classrooms.

Who should I go to if I have a problem?

First go to your tutor. If this is not possible then you can go to your Head of Year. You can also go to the Student Services area in the Office.

Can I be in the same class as my friend / not be in a class with someone that I have an issue with?

We make every effort to place you in a suitable tutor group and in suitable classes.

What do I do if I lose something?

You can let your tutor know that you have lost something. If it is an item from your PE kit then you can check in the PE department. Student Services also have lost property so you can check there. Please make sure that you have your name on all of your clothes, your planner and all other items.

How much is the food in the Canteen?

At the moment a hot dinner & pudding costs £2.40. The cost of other foods varies.

Where do I go for break & lunch?

Students are allowed in the following areas during Break & Lunch;

Bistro and Canteen (eating areas)

Quad (play area outside the Canteen)

The Courtyard

The MUGA (Multi Games Area – trainers only)

The Field (not on wet days)

Do I need a locker? How do I get the Key for it?

If you would like to be able to leave things in school overnight or do not want to carry everything around during the day then you would need a locker. I.L.S.provides lockers for Jubilee High School. To guarantee a locker please book online at www.ilsschools.co.uk

What do I do for Food-? How do I put money on my account?

You can bring a packed lunch or buy food from the canteen. You will have your finger scanned during the Induction days so that you will have an account with the canteen. Money can be put on your account in two ways.

- 1. There are machines in the Bistro area that takes coins & notes*
- 2. Your parents can top up your account online*

What do I do if I have to leave for a medical appointment during the school day?

*Your parent should write a note. When it is time to leave you show it to your subject teacher and **must** go to Student Services to be signed out.*

Are mobile phones allowed?

Mobile phones and all other personal electronic devices (including headphones) must not be used in school, and may be confiscated from any student found using them.

Should you need to get a message to your parent, students should use the main office phone if they wish to speak with home – NOT their mobile phone.

Are there after -school activities? How will I know what they are and when?

It is compulsory for each student to do 2 after-school activities each week. These will start approximately three weeks into the term. Your tutor will be able to give you the details and they will also be available on our website.

Will there be any school trips?

There are school trips organised by subject departments throughout the year. Your parents will be advised in advance and you will be informed by the teachers.

Wish to know more? Click on www.jubileehigh.surrey.sch.uk/114/school-films